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EUROPEAN COMPARATIVE REPORT

ANNEX – SELECTION OF PRACTICES across European countries

May 2021





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PROJECT INFORMATION

Project title: SKILLS4PARENTS

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CONSORTIUM:

COFACE Families Europe, Belgium (coordinator)

DLearn, Italy

Emphasys, Cyprus

Europaikos Syndesmos Prosanatolismou Stadiodromias, Cyprus

Parents' Association Step by Step, Croatia

Stichting Incubator, Netherlands





Practices

In addition to the literature review and focus groups across 5 countries with parents and adult educators, the Skills4Parents partners also identified a wide range of practices identified at the level of each project partner country, which will serve as further input for building the guide and online platform. These practices support parents using a variety of methods and approaches.

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HFC – “Hope For Children” (CRS Policy Center)

Country	Cyprus
Description	<p>The “Hope For Children” CRC Policy Center is an International Humanitarian and Independent Institution based in Nicosia, Cyprus. This institution is established on standards and principles of the UN Convention on the Rights of the Child and European Union Law.</p> <p>It works on humanitarian and development policy relevant to the defence and promotion of children’s rights. We chose this example as a case study because on their website they have available information regarding:</p> <ul style="list-style-type: none">• children’s rights• parental advice (e.g. how to cope with covid-19, educational material addressing skills for parents, a digital library with newsletters, policy papers regarding children rights etc.).○ An element we found very interesting about their website is the direct communication through messages via website.○ Also, they provide a direct line to government agencies (such as police), named “child alert” where anyone can reach in cases of child abuse or disappearance of a minor.
Key Stakeholders/ Provider	Hope For Children is an international independent organisation.
Level (Organisational, Regional, Local, National)	National, European and Global level.
Type (Prevention, Intervention, Postvention)	Prevention, Intervention, Postvention
Impact	Anyone can have access to the website since no registration is needed. Therefore, parents can easily find information regarding the rights and welfare of their children. However, this website can also be useful for adults, social workers, lawyers, and educators who can find specific information regarding the status of children rights (e.g. policy papers are provided). Which is hypothesis supported by the fact that this organisation provides advisory services in governments and international organisations.
Tools/Resources/ Services	<ul style="list-style-type: none">○ Digital Library○ Articles○ Direct messages through the website○ Child alert.
Link/ Website	https://www.uncrcpc.org.cy/vasikes-gonikes-dexiotites/



HYVÄ KYSYMYS – ONLINE SERVICE PLATFORM

Country	Finland
Description	The Family Federation of Finland has developed a new customer and NGO (non-governmental organizations) driven service platform, that combines organisations' wellness, relationship, health, research data and services. The project began in 2017 and was completed in 2020.
Key Stakeholders/ Provider	<p>The online service is developed by The Family Federation of Finland. The key partners for their project are until the end of 2020 non-governmental organizations, which deliver health and wellbeing services and information for citizens. The content of the web service was already provided by 60 organizations in 2020.</p> <p>The purpose of the service platform is to make NGO information and services available for the citizens in a form that is easy to find, use and access. Nongovernmental organizations play an important role in complementing the gaps in services and as part of the service chain. Nonprofit services diversify into parenting and relationship services and operate on a low-threshold basis. The service focuses on growing online collaboration and aims to include dozens of non-governmental organisations. Through collaboration, organisations' resources can be centralised for use in content and service production.</p>
Level (Organisational, Regional, Local, National)	Hyvä kysymys – online service is giving citizens access to social support and assistance from experts in the convenience of their own home. The service is preventive and free of charge. Its target groups are people interested in their own wellness and health. The main target groups are young people, adults, couples, families and the elderly.
Type (Prevention, Intervention, Postvention)	Hyvä Kysymys -online service combines NGOs wellness, relationship, health, research data and services. Hyvä kysymys is giving citizens access to social support and assistance from experts. It provides user-oriented, accessible, preventive services, peer support and reliable information. Hyvä kysymys is composed of several different functionalities, offering expert advice as well as support from others in the same situation. On Hyvä kysymys you'll find for example traditional discussion boards, real-time live chats, closed web groups and interactive online lectures. On the website you'll also find research-based information on a number of topics, in the form of videos, articles, podcasts and exercises.



	<p>The main themes are parenting, relationships, sexuality, wellbeing, drugs and addictions, youth life, multi-culturalism, crises and everyday life.</p>
Tools/Resources/ Services	<p>All types of services and contents are: 1. Scheduled chats, Group chats and Private chats 2. Discussion Forums 3. Q&A Articles 4. Lectures 5. Courses 6. Tests 7. Phone services 8. Articles and Exercises 9. Podcasts and Videos 10. Service cards.</p> <p>You may use the online service whether you are registered or unregistered/anonymous. You can also use Hyvä kysymys online service on your mobile phone or tablet computer.</p> <p>The project is financed by the Ministry of social affairs and health /STEA (Funding Centre for Social Welfare and Health Organisations). The costs of the project are 600 000 € (investment) 2017-2020 and 660 000€ (project) 2018-2020.</p>
Link/ Website	<p>https://www.hyvakysymys.fi/ (online service) https://youtu.be/OHCDEQMsdS8 (promotional video)</p>



Iliaktida	
Country	Cyprus
Description	<p>Iliaktida is a Paediatric and adolescent medical centre based in Limassol Cyprus.</p> <p>On the website it is offered:</p> <ul style="list-style-type: none">• A variety of information and materials regarding health issues for all ages from the new-born age to the early adulthood.• Various other social issues concerning parents and children• Videos for educational and entertainment purposes for kids. In those videos are included some interviews from experts in the health sector.• Articles addressed to parents with advice/information regarding vaccinations, good nutrition etc. <p>We chose this example as a case study because the website is user friendly, well-structured, and informative.</p>
Key Stakeholders/ Provider	Iliaktida is a Private health centre managed by paediatricians and other health specialists.
Level (Organisational, Regional, Local, National)	Regional/National (Their content only available in Greek)
Type (Prevention, Intervention, Postvention)	Mainly Prevention and Intervention
Impact	This health centre has a positive impact on parents as it helps them to learn and act on the health and well-being of their children and teenagers. The content provided is developed by experts, who provide thorough and updated information in the various health fields. Health information provided also has indirect impact on the well-being of the children since their parents are well informed and can take better decisions. Furthermore, even the teenagers can access this website and be informed regarding personal health and well-being topics.
Tools/Resources/ Services	Being a health center it provides paediatricians views, articles, videos and interviews.
Link/ Website	https://iliaktida.eu



Kind en Gezin

Country	The Netherlands
Description	A collaboration of psychologists, remedial educationalist and pedagogical-social workers. They support children, parents and other professionals working with them. Kind en Gezin specialises in developmental and/or behavioral problems of children and youngsters. This organisation offer diagnostics, treatment family counseling and counseling. The working method of Kind en Gezin is based on systemic working: to not only focus on the child himself, but also his environment. Thus, the initial assumption is that a child's behaviour is always in relation to his environment. This means that every request Kind en Gezin treats, involves the broader context in order solve issues more quickly.
Key Stakeholders/ Provider	Key Stakeholders /Provider
Level (Organisational, Regional, Local, National)	National
Type (Prevention, Intervention, Postvention)	Prevention, Intervention
Impact	Preventing that parenting issues will get more serious and helping parents when those issues occur.
Tools/Resources/ Services	Parenting coaching/consultancy through systemic working and thinking.
Link/ Website	http://www.kindengezin.nu/



Klinfo - Family info corner

Country	Croatia
Description	<p>Family info corner is the place where parents come to when looking for information about quality cultural, educational and entertainment resources for children and the whole family.</p> <p>Klinfo.hr is the only service with events for children and family in Croatia (and beyond) and a central place for all content and information dedicated to children, their parents, but also parenting in general through a number of different topics.</p> <p>Through content Klinfo family digital platform aims to promote modern civilizational values and culture in the growing up of children in the broadest sense of the word.</p> <p>At the same time, Klinfo.hr through the platform/internet portal wants to help all valuable organizers, writers, actors, creatives and everyone who has dedicated their work and life to children, to promote their work, and thus on behalf of all parents and adults to thank and repay them.</p> <p>Platform Klinfo.hr consists of the main content categories: 1) Parents, 2) Children, 3) Showcase, 4) Counseling, and 5) Creative section.</p> <p>1) Category Parents consists of the following subcategories:</p> <ul style="list-style-type: none">• It happened to me• Fashion and care• Family life• Education/raising children• Health• Green parenting• Women's corner <p>2) Category Children consists of the following subcategories:</p> <ul style="list-style-type: none">• Baby• Corner for Children• Preschoolers• School children• Pregnancy <p>3) Category Showcase consists of the following subcategories:</p> <ul style="list-style-type: none">• Actual matters• Children's Showcase• Gift Games• Promo• Treasury of Impressions• Video



	<p>4) Category Counselling consists of the following subcategories:</p> <ul style="list-style-type: none">• Pediatrics• Psychology• Logopedia and Defectology• Nutrition <p>5) Category Creative section consists of the following subcategories:</p> <ul style="list-style-type: none">• Print coloring book• Children's stories• I doodle – I create• Do it yourself
Level (Organisational, Regional, Local, National)	National
Type (Prevention, Intervention, Postvention)	Prevention, Counselling
Impact	National
Tools/Resources/ Services	Educational articles in 5 categories. Parents and children have the possibility of sending questions on different topics and asking for support from professionals who work with families (online counselling).
Link/ Website	www.Klinfo.hr ; https://klinfo rtl.hr/



Live Without Bullying

Country	Greece
Description	The idea behind the creation of the online platform http://www.livewithoutbullying.com was born in 2015 at KMOP in the context of searching for contemporary ways of providing help to children and teenagers that were facing bullying incidences. Drawing inspiration from foreign programmes we strove to create a user-friendly tool for online counseling, via messaging that would use anonymity and the easy access that is offered by the Internet and is available for free to children, parents and teachers that are affected by bullying anywhere in Greece.
Key Stakeholders/ Provider	KMOP- Greece In 2016, a Memorandum was signed between KMOP and the Ministry of Education, so as to enable the Live Without Bullying team to inform a number of public and private schools, every year. They also recently signed a memorandum with the ministry of sports to extend it further.
Level (Organisational, Regional, Local, National)	National To provide free counselling regarding bullying to children, parents and teachers throughout the country. Also, to provide educational tools to all three target groups - children, parents, and teachers - addressing mainly to the most common everyday needs of each one of them. It is for all children, parents and educators who are directly or indirectly involved in bullying incidents.
Type (Prevention, Intervention, Postvention)	Prevention and intervention and post-intervention. The inspiration of the "Live Without Bullying" project primarily came from the Kids Platform Helpline which is a free, private and confidential, telephone and online counselling service specifically for young people aged between 5 and 25 in Australia. It has an easy to use interface and the opportunity to provide free of charge counselling service to everyone in need with the sole prerequisite of a stable network connection. Afterwards, we were inspired by a British project called Beat Bullying, which used to provide peer to peer digital counselling and support to children who were affected by bullying at school. The project Live Without Bullying offers counselling to children, parents and teachers by professional psychologists who work voluntarily on a 24-hour basis. Moreover, it provides a holistic approach to the phenomenon of bullying, since it addresses all groups who may be involved somehow in it, that is children, parents and teachers.



Impact	<ul style="list-style-type: none">• 3800 new messages on the platform, during the school year 2018-2019.• 2950 signed users on the platform.• 2200 students were trained during the school year 2018-2019.
Tools/Resources/ Services	<p>We provide training sessions to students at schools, on how to tackle school bullying and cyberbullying and how to defend their rights by being assertive in a proper way. Developing recorded online training webinars for educators. Those webinars focus on providing educators with vital knowledge about bullying and good practice examples, so as to help them create a classroom and a school without bullying. Developing recorded online training webinars for parents. The aim of those webinars is to help parents whose kids struggle with bullying, understand better the psychological consequences of bullying and meet their kids' needs by exercising good parental communication techniques. Raising awareness through campaigns, big events and social media strategies, in order to make the counseling platform known all over Greece.</p> <p>Live Without Bullying is a self-funded programme. We try to find sponsors in order to support the organization through big awareness and fund-raising events</p>
Link/ Website	https://livewithoutbullying.com/en/home-en/



Me.Dia.Re	
Country	Italy
Description	<p>Me.Dia.Re is a professional organization that provides experienced mediators and consultation services in Active Listening; Clinical and Organizational Conflict Management; Transformative Mediation of Interpersonal Conflicts; Family Mediation; Civil and Commercial Mediation; Victim Support and Restorative Justice; Psychological Support and Psychotherapy; Ethno-Psychology and Transcultural Psychology; Certified Training Services.</p> <p>The mission of the association is to perform empathic listening, as a relational approach aimed at the recognition of the other and promote, among people as well as inside organizations and institutions, the awareness of its importance, its effectiveness and its usefulness, both in conflicts management in care, support, guidance, training, education activities, as well as in human resources management and in all conditions where communication is central.</p>
Key Stakeholders/ Provider	<p>partner and work collaboratively with local governments social service agencies, hospitals and healthcare providers, , schools, as well as private organizations and businesses.</p> <p>Me.Dia.Re is:</p> <ul style="list-style-type: none">• Provider of Continuing Medical Education by Age.Na.s. (National Agency for Healthcare Services)• Training provider by the Italian Association of Family Mediators for the master in Family and Interpersonal Conflict Mediation• Training provider by the Italian Ministry of Justice for the training and continued education of civil and commercial mediators and as provider of civil and commercial mediation services• Training provider by the Association of Social Workers of Piedmont• Certified Association that operates in the field of fight against discrimination, certified by the National Office for tackling racial discrimination of the Italian Ministry of Equal Opportunities.
Level (Organisational, Regional, Local, National)	Organisational, Regional, local,
Type (Prevention, Intervention, Postvention)	Prevention, Intervention, Postvention
Impact	The goal is an impact on a social basis: mediation between citizens and government/local institutions



	<p>Thanks to the training activities the impact is also on the educators and social workers</p> <p>Thanks to the forums the active listening and all the services the impact is on families, parents and youth...</p>
Tools/Resources/ Services	<ul style="list-style-type: none">• Online community forums• Training activities• Anti-bullying services• Civil and commercial Mediation• Active Listening, Transformative mediation and psychological support• Collection of articles, resources, guides and policies related to parenthood.
Link/ Website	http://www.me-dia-re.it/mediare-noprofit-association/



Mums in Cyprus- The Family network (MiC)

Country	Cyprus
Description	<p>Mums In Cyprus (MiC) is the leading network for families in Cyprus. It was founded in 2010 and is known for connecting parents across Cyprus and for providing them with information that is useful, relevant and reliable. The Mums In Cyprus platform has 3 functionalities:</p> <ol style="list-style-type: none">1. Magazine: a wide collection of articles and practical guides related to all aspects of parenthood, a list with contact details of Cypriot organizations that support families.2. Marketplace: members can browse and buy products from women entrepreneurs or they can even set up their own online shop to sell their products or provide services.3. Memberzone: A space where parents can join a group/forum according to their town, language, specific interest or specific characteristic (eg. Single parents group, parents of children with special needs). Currently the “memberzone” comprises of 53 different groups/forums of which you need to request membership in order to be able to enter. In these groups parents are able to exchange their experiences and advice.
Key Stakeholders/ Provider	NGOs, Family related businesses, Charity organisations, Family/ Children associations
Level (Organisational, Regional, Local, National)	Regional, Local, National
Impact	The MiC platform offers parents a free online platform for communication, advice and friendship.
Available Statistics (if available)	3824 members, 27 language groups, 11 town groups, 995 pages
Tools/Resources/ Services	<ul style="list-style-type: none">• Online community forums• Collection of articles, resources, guides and policies related to parenthood.• An event search engine for parents and their children based on different categories and towns.• Marketplace
Link/ Website	https://mumsincyprus.com/



Opvoedpunt Leeuwarden in the Netherlands

Country	The Netherlands
Description	A place where parents can ask their questions about parenting and everything that can affect that, like dealing with divorce, social media and bullying. Parents can approach Opvoedpunt Leeuwarden by calling or digitally. Aside from providing parenting guidance and support, Opvoedpunt Leeuwarden organises interesting workshops, themed gatherings, group consulting and more.
Key Stakeholders/ Provider	Provider
Level (Organisational, Regional, Local, National)	Local
Type (Prevention, Intervention, Postvention)	Intervention
Impact	Parent guidance and support that secures parents in Leeuwarden, in order for them to gain the needed knowledge and skills for parenting.
Tools/Resources/ Services	Coaching and consulting services regarding parenting. Also redirection to other available services specified in certain parenting issues.
Link/ Website	https://www.opvoedpunt.nl/



Parents in action – Roda

Country	Croatia
Description	<p>Parents in action – Roda (the Croatian word for stork) is a group of engaged citizens that advocates for dignified pregnancy, parenthood and childhood in Croatia.</p> <p>NGO Parents in action – Roda work through four program areas:</p> <ul style="list-style-type: none">• Reproductive Rights,• Breastfeeding Promotion and Protection,• Responsible Parenting,• Legal Advocacy to Protect and Improve Children and Parents' Rights. <p>Project activities within the project areas include advocacy and education on issues such as:</p> <ul style="list-style-type: none">• access to evidence-based medically assisted reproduction services;• dignity and health in pregnancy and childbirth;• breastfeeding promotion, education and counselling;• parenting skills;• child passenger safety;• children's rights during hospitalization and medical treatment; maternal and parental benefits;• rights of vulnerable children and parents;• diverse families,• quality kindergarten and school education (including school lunches) and more. <p>In all areas NGO Roda aims to engage in multiple directions:</p> <ul style="list-style-type: none">• to inform and educate targeted societal groups,• to actively (through advocacy and activism) influence changes in the existing systems, and• to stimulate government structures to create the necessary preconditions in infrastructure, regulations and others that we believe are necessary in the fulfilment of vision. <p>Roda's vision is a society that actively works to fulfil the needs of and protect the rights of children, parents, future parents and families as a whole, including the right to autonomy and informed choice. Roda's vision includes equal opportunities and access to services for all parents, children and families, in whatever form they come in, including those from marginalized and at-risk groups, including but not limited to ethnic and sexual minorities, incarcerated parents and more.</p> <p>Roda's mission is to transform society to act responsibly towards children, parents, future parents and families – especially mothers - through information, education, active lobbying and inclusion in the processes of change, as well as encouraging parents and other societal groups to question the status quo and be part of change.</p>
Key Provider	Stakeholders/ NGO national key stakeholder, NGO social services provider



Level (Organisational, Regional, Local, National)	Organisational, Regional, Local, National
Type (Prevention, Intervention, Postvention)	Prevention, Intervention, Postvention
Impact	National impact
Available Statistics (if available)	<p>RODA has an office in Zagreb, Croatia and has seven employees. The organisation has around 200 members and more than 300 volunteers. Roda's work through social networks, mostly Facebook, was followed by 70,690 users.</p> <p>The Facebook Group „Roda Infertility group“</p> <p>During 2019, 254 posts/queries were posted in the group, and posts were commented 4,190 times. On average, 406 members are active on the group a day who write 24 comments on average. The group is being moderating two of Roda's volunteers. At the end of 2019, this group had 853 members.</p> <p>Roda SOS group for breastfeeding</p> <p>During 2019, over 2,500 queries for help and support in breastfeeding and over 35,000 comments have been posted. At the end of 2019, this group numbered 44,500 members. The group is moderating by Roda's breastfeeding counselors.</p> <p>Roda's tips on car seats group</p> <p>Facebook group „Roda's advice on car seats“ has existed since 2015, and during 2019 it gathered an additional 12,248 interested parents and thus nearly doubled its membership by counting 20,011 members at the end of 2019. The group has 3,280 inquiries regarding car seats with over 40,000 comments. The group is moderated by Roda's counsellors for car seats.</p> <p>E-mail counselling</p> <p>In 2019, breastfeeding consultants responded to more than 400 email inquiries, car seat consultants responded to 86 email inquiries, volunteers in charge of infertility and medically assisted reproduction advised by email and by phone 10 people. 200 people received legal advice by e-mail.</p> <p>Telephone counselling</p> <p>In 2019, 15 educated breastfeeding counselors were on call, responding in total to more than 2,000 calls from women who needed help and support in breastfeeding.</p> <p>Web portal</p> <p>In 2019, 145 articles were published on the portal and over 1 million users visited it.</p> <p>Web forum</p> <p>There are a total of 26,779 members in the forum.</p>
Tools/Resources/ Services	<p>Roda had organized and maintained numerous information and assistance services and is constantly developing new tools, resources and services for supporting the parents and families. Work with parents for the purpose of providing useful information and assistance is mostly carried out through social networks (Facebook support groups - help with the lactation, selection and proper use of car seats and support for people facing infertility).</p>



Roda also provides support for the families **through e-mail** (legal advice, proper use of car seats, lactation), **telephone** consultations (SOS lactation phone) and **online forum** (includes all topics that Roda deals with) and **portals**. Roda has been present **on social networks** for more than 10 years, intensively on Facebook, while Pinterest (catalogue of infographics, flyers, brochures, etc.) is used for individual activities and targeted interaction with different stakeholders, Twitter (communication to politicians and other organizations dealing with related topics), YouTube for sharing video content, and Instagram.

Roda's presence **on the Internet - portal and parent forum, and social media channels**, which are continuously highly visited and active, are an effective service to all programs and projects of the association, to future and current parents, and other associations and organizations.

The Facebook Group „Roda Infertility group“ aims to support people in need of medical assistance in order to realize themselves as parents, who are in the infertility treatment phase or are preparing for the medically assisted insemination procedure, to provide them adequate support and advice, give them information related to the Medically Assisted Insemination Act and inform them about their rights. This Group has profiled itself as a place where people facing infertility receive answers to their questions regarding the right to treatment, the possibility of financing procedures by the Croatian Health Insurance Fund in Croatia and abroad, and where they can get support before and during the procedures.

Roda SOS group for breastfeeding aims to provide women who are breastfeeding or pregnant women who are preparing to breastfeed with correct, recent information on breastfeeding, support throughout the duration of breastfeeding, and concrete, professional help in solving breastfeeding problems if they occur.

The platform also serves to publish educational texts on breastfeeding and early parenting, and to inform about all of Roda's activities, but also to 'recruit' new members and future breastfeeding counsellors.

Roda's tips on car seats group

The aim of the Roda group's advice on car seats is to provide parents with advice and help when choosing an adequate model of car seats, help solve doubts and dilemmas about the use of car seats, and educate and inform members by sharing Roda's educational texts and publishing another format.

E-mail counselling

Some users, who wish anonymity and one-on-one communication, prefer to get advice by e-mail. Through community e-mail addresses, parents can request advice and help in the following areas: parental rights, breastfeeding, car seats use and others.

Telephone counselling

Roda SOS phone for lactation and breastfeeding is active continuously since 2003.

Web Portal and forum



	<p>Web Portal and forum (www.roda.hr) is a place where future parents, parents and members of the extended family can come for different information related to supportive parenting and healthy growth and development of children.</p> <p>Part of the portal is dedicated to informing the public about Roda's programmes and projects, workshops and activities that Roda carries out, thus informing members of targeted groups and the general public about the activities that take place at all times in NGO Roda and on the topics NGO Roda deals with. All information is aligned with the values that Roda stands for, and is independent of advertisements and donors.</p> <p>The Forum is a platform that has existed since the very beginning of this NGO, as a standalone platform since 2003. The forum meets parents who exchange experiences in various areas of parenting, support and help each other.</p>
Link/ Website	www.roda.hr



Parto positivo

Country	Italy
Description	<p>The “Parto positivo” is a project started from a collaboration between a neuroscience professionist and a philosopher that believed in the coworking bewteen science and Philosophy regarding „birthhood“.</p> <p>That is why they believe in the share of the know how between professionists and the citizens/families and offer the necessary support for a healthy and positive experience during birth and in general in the builing of a genuine familiy enviroment.</p>
Key Stakeholders/ Provider	<ul style="list-style-type: none">• Babybrains ® that recognize and approves the value of the project• Parents and families
Level (Organisational, Regional, Local, National)	Regional, local, national
Type (Prevention, Intervention, Postvention)	Prevention, Intervention, Postvention
Impact	The project is raising awareness and understanding of birth and it empowers mums and parents with the skills, knowledge and strategies to stay safe and have the necessary know-how to approach the birth, from natural birth to lotus-birth, and to gain the necessary skills to build a positive family environment.
Tools/Resources/ Services	<ul style="list-style-type: none">• Online community forums• Training activities• Educational and informative material, resources and tools• Support birth and after birth• Psychological/neuroscience/neuropsychomotorial/educational support• Collection of articles, resources, guides and policies
Link/ Website	https://ilpartopositivo.com/



Pédagojeux

Country	France
Description	PédaGoJeux is a partnership created in 2008 with one objective: to inform and raise awareness of parents about gaming in order to create a positive video gaming experience within the family. PédaGoJeux is coordinated by the Union Nationale des Associations Familiales (UNAF) which uses a reference website, www.pedagojeux.fr , to provide key information to parents on the different layers of the gaming world.
Key Stakeholders/ Provider	The partnership is made of key stakeholders in the gaming field : policy-makers, the gaming industry, the media, gamers, and families. UNAF (COFACE member) drives this platform with other stakeholders.
Level (Organisational, Regional, Local, National)	France. National. The aim of PédaGoJeux is to guide parents and educators, helping them to understand the gaming world and providing them with tools and good practice to support children in this leisure activity. This includes advice about the content of video games, the choice of age-appropriate video games, issues of screen time and sleep, as well as the health and well-being dimension of gaming. PédaGoJeux is especially keen to help parents and educators interpret the labelling of video games in order to foster the use of ageappropriate games, and games adapted to the character of the children and the values of different families. To this end, dialogue with the child about their gaming experience and collective gaming in the family are also essential for PédaGoJeux.
Type (Prevention, Intervention, Postvention)	Pédagojeux brings together all key stakeholders in the gaming world: policy-makers, the gaming industry, the media, players and families, in order to provide families with a balanced discourse on the different aspects of video games. Therefore the governance of PédaGoJeux is driven by a Steering Committee which meets 7 to 8 time a year, composed of the following representatives : the Direction Générale de la Cohésion Sociale (DGCS – the social affairs ministry), l'Union nationale des associations familiales (UNAF- the families), le Syndicat des Éditeurs de Logiciels de Loisirs (SELL- the trade union of software editors), as well as NGOs like Internet Sans Crainte, Action Innocence Monaco, JeuxOnLine et l'Association Nationale pour l'Amélioration de la Santé Visuelle (ASNAV – national association for the improvement of visual health)



	<p>On 25 September 2019, a PédaGoJeux expert committee was set up bringing together twice annually experts from different fields, creating a space for reflection and debate on the scientific, ethical and societal impact of video games. The aim of the committee is to provide advice to the PédaGoJeux Steering Committee in building its discourse and actions. The diversity of views in the expert committee allows for dialogue across sectors and gradual consensus-building. Furthermore, it enables potential pooling of resources in relation to the gaming world. Eighteen personalities are currently in the PédaGoJeux expert committee.</p>
Impact	<p>In 2018, the activity of around 70 ambassadors resulted in 740 actions reaching out to around 125.000 people. Moreover, every year around 15.000 leaflets are distributed to parents via the ambassadors. UNAF ensures training of the ambassadors for the dissemination of information, and they are also invited to take part in conferences to exchange on key daily successes and challenges in the field.</p>
Tools/Resources/ Services	<p>PédaGoJeux carries out several activities:</p> <ul style="list-style-type: none">• The website www.pedagojeux.fr, a unique hub of information on the world of gaming dedicated to parents. The website was modernised in 2019 and proposes a wide range of content related to gaming including practical tips for parents. It is managed and edited by UNAF with the support of a communications agency.• The presence of PédaGoJeux ambassadors. In order to reach out to local communities across France, PédaGoJeux set up in 2014 a network of ambassadors, made of voluntary organisations and public authorities which propose different activities in the field of gaming (awarenessraising, prevention, information, workshops for beginners, discovery and creativity workshops). Media libraries, gaming libraries, schools, local authorities, early childhood education and care professionals, NGOs focused on gaming, youth organisations, but also teachers, health professionals, help to raise awareness about gaming and provide support to families in this area using the good practices and resources of PédaGoJeux. It received a child rights award in 2014, in the context of the 25-year celebration of the UN Convention on the Rights of the Child.• The creation of resources for parents and educators. PédaGoJeux proposes different types of practical factsheets for parents on different topics. In 2019, a specific action on the theme « e-sport explained » was organised in cooperation with France Esport, the French federation of electronic sports.• The participation and support to video game events targeting families, notably through making PédaGoJeux resources available and accessible to all. Every year, PédaGoJeux organises a Junior-Family space at the Paris Games Week, the Video Gaming Salon.



	PédaGoJeux is implemented through three main resources: • A grant from the social affairs ministry (Direction Générale de la Cohésion Sociale) ; • Grants from private funders ; • Human resources and meeting venues of UNAF for the training of ambassadors.
Link/ Website	www.pedagojeux.fr http://www.pedagojeux.fr/accompagner-mon-enfant/video-jouez-vous-avec-vos-enfants/ https://www.youtube.com/watch?v=RaK-mwCVpsw http://www.pedagojeux.fr/accompagner-mon-enfant/video-parents-tenez-vous-compte-de-la-signalerite-pegi/ http://www.pedagojeux.fr/a-propos-depedagojeux/actualites-pedagojeux/video-les-port-explique-aux-parents/



Safer Internet Centre

Safer Internet Centre	
Country	Cyprus
Description	The European project 'Cyprus Safer Internet Centre - CYberSafety – Better Internet for Kids' maintains a web portal for raising awareness where stakeholders can find resources and tools, and also share valuable experience and good practices regarding the responsible and safe exploitation of digital technologies. The web portal includes a repository of rich educational/informative material, resources and tools for children, adolescents, teachers and parents to exploit digital technologies. At the same time, this portal provides ongoing information on issues regarding digital technology and its use in Cyprus.
Key Stakeholders/ Provider	Children, young people, parents and carers, teachers and adult educators, policymakers, research organizations, NGOs, parents and family associations, education institutes.
Level (Organisational, Regional, Local, National)	National
Type (Prevention, Intervention, Postvention)	Prevention, Intervention and postvention
Impact	The project is raising awareness and understanding of safer internet issues and emerging trends. It empowers children, young people, parents, carers and teachers with the skills, knowledge and strategies to stay safe online and take advantage of the opportunities that the internet and mobile technologies provide.
Available Statistics (if available)	-
Tools/Resources/ Services	<ul style="list-style-type: none">Educational and informative material, resources and tools divided in three sections: 1. Children 5-11 years old, 2. Teenagers 12 -18, 3. Parents and educators.Helpline which aims to ensure that all users will receive expert advice and support in real time regarding issues about the use of digital technologies and the internet (eg. cyberbullying, excessive use of the internet, online grooming, social media problems)Hotline offers a direct point of contact for users to report illegal content or actions on the internet.
Link/ Website	https://internetsafety.pi.ac.cy/home



Stand-Up Parenting, Inc. – Parents Supporting Parents Anywhere.

Country	US
Description	<p>StandUp Parenting is a non-profit organization based in the US which provides education and support through a network of local support groups. Its a close community which requires registration, and provides online support groups or even face-to-face groups. The website provides:</p> <ul style="list-style-type: none">○ Testimonial videos and Blog for the community.○ Workshops to support parents.
Key Stakeholders/ Provider	StandUp Parenting is a non-profit organization-Corporation.
Level (Organisational, Regional, Local, National)	Regional.
Type (Prevention, Intervention, Postvention)	Intervention, Postvention
Impact	Parents in need for support with troubled Kids or even parents living under unstable environment.
Available Statistics (if available)	
Tools/Resources/ Services	Online support groups, video testimonials, website, Blog and YouTube channel.
Link/ Website	http://www.standupparenting.org/contact-us/ StandUp Parenting Stories of Hope - YouTube



Technology for all

Country	Spain
Description	Since 2004, Isadora Duncan has developed an empowerment programme based on access to technology, focused on adults and the elderly, with a special emphasis on women. The project started as an initiative on digitalisation, focused on single-parent families as a way to improve their employability and quality of life. It was successfully extended to all kinds of families. In the last years the aim of the programme has been closing the digital gap between the elderly and society, and also extending the fight against the gender gap. The programme provides digital tools and skills for managing electronic devices, smartphones and tablets. It gives participants the ability to manage their digital life (shopping, finances, citizen-government relations, etc.) as informed and critical users
Key Stakeholders/ Provider	Isadora Duncan (COFACE member). In the first phase, Microsoft and Esplai Foundation, nowadays some Isadora volunteers and people linked to other organisations such as Caixabank, EREN (Energy Regional Entity).
Level (Organisational, Regional, Local, National)	Spain - regional
Type (Prevention, Intervention, Postvention)	To provide basic knowledge in technologies and digitalisation that improves the daily lives of families, by promoting their social inclusion, allowing them to work on values, tools and attitudes that improve their access to public and private services. Internet and electronic devices are important tools nowadays for improving the quality of life. Being part of the digital world can enable people to widen and deepen their fields of knowledge. In particular the elderly need to be aware of the risks that exist linked with the Internet. Who is it for? All of society, in particular women outside of the digital world, without previous experience in management of personal data, smartphones, electronic devices or personal computers.
Impact	Our programme is in high demand, and we currently host three workshops per year. Linked to other programmes that allow further developing the potential of the users, as a second step, the beneficiaries can learn other digital skills to improve their electricity bill, manage their digital counters, use their online banking services, etc. More than one thousand people (1060) have attended our workshops in the last years, and hundreds make use of our personal computers in the open room. Most of them are heads of the family, so the real impact in the society cannot be captured as simple number and is much bigger than can be measured.



Tools/Resources/ Services

Two different activities were carried out:

- Workshops: "Technology for all", duration of 20 hours, hosted by our new technologies department and adapted to the demand received. Nowadays the workshops are focused on the use of smartphones, messaging and calling using apps, social networks, ebanking and cybersecurity.
- Free access room: an open room with twelve computers is available during working hours to all people who cannot afford a personal computer or to pay for Internet access. As an example of the workshop content, we provide training sessions about parental control tools and the issues that emerge from spending too much time online or behind screens. Our programme is an integral experience, parental control tools and good practices for health are present as transversal values in all Isadora Duncan activities

In the first phase, the project was funded by Esplai Foundation during 2004, they paid for personnel and the equipment. Since 2005 all the budget is provided by Isadora Duncan, our new technologies trainers and volunteers keep the computers running smoothly and host the workshops; at the same time, the Foundation started five years ago a STEAM camp focused on closing the gender gap and promoting equality between girls and boys in childhood.

Link/ Website

<https://isadoraduncan.es>
<https://gestionfamiliar.es>
<https://www.youtube.com/user/iduncanleon>



Webetic

Webetic	
Country	Belgium
Description	The initiative aims to provide information and resources for all parents and children on a variety of topics related to online safety. The training programme is directed at parents aimed to develop their knowledge and skillset on new media that their children use daily. The aim is to increase their understanding of and respond to opportunities and risks of online activities to better inform their children.
Key Stakeholders/ Provider	The Webetic project was developed on the basis of the joint project of the Gezinsbond and Child Focus (see the initiative Veilig Online), and was adapted for the French speaking part of Belgium. The Ligue des Familles supports parents in the upbringing of their children. For decades, the Ligue des Familles has developed educational programmes adjusted to parents' questions, related to the family and family life. The Ligue des Familles sees education as a circular process, where parents influence their children and vice versa. Education is a constant learning process. The Ligue des Familles does not offer an educational model, but believes in the skills and competences of parents themselves to choose their own values and approaches. The Ligue des Familles aims to strengthen parents in these educational skills and competences. A positive attitude, based on dialogue and trust, are central to this vision.
Level (Organisational, Regional, Local, National)	Belgium – Wallonia/Brussels
Type (Prevention, Intervention, Postvention)	Prevention. For over 3 years, the Ligue des Familles, together with Child Focus (partner P1) has informed parents all over Wallonia and Brussels with the WEBETIC programme. The training programme is directed at parents aimed to develop their knowledge and skillset on new media, that their children use daily. The aim is to increase their understanding of and response to opportunities and risks of online activities to better inform their children. The program consists of tools, the website www.webetic.be (safely online) with accessible information on the topics. These trainings were developed by the Ligue des Familles and Child Focus in collaboration with partners, such as schools and local organizations to reach a broad public. From 2020, the Ligue des Familles will participate in the Erasmus+ 'The European Safely Online' project to scale up the Flemish Safely Online project for different countries. The Ligue des familles will work on a French version of the 5 interactive modules: internet & privacy, gaming, social media, cyberbullying, online relations & sexuality. These modules were developed in collaboration with Child focus and Gezinsbond.



Impact	In 2018, Webetic undertook 160 training sessions for 1.500 parents.
Tools/Resources/ Services	The sessions are financed by the organizers (schools, etc) They pay 160 € for one sessions. For over 3 years, we received a subsidy from the Loterie Nationale (25 000 €/year) This subsidy was used for the training of the animators and the development of a new module around the topic of “gaming”
Link/ Website	https://www.webetic.be/